Alternate Weekly Collections Survey 2011

In September, we consulted residents on their views of the current waste and recycling services and their opinion on the proposal to move to an alternate weekly collection, where general household waste would be collected one week, followed by recycling the next.

The survey was made available online through the Council website and in Council News. There were 2,498 responses to the survey, over 90% of which stated that they were either very satisfied or fairly satisfied with the current waste and recycling service.

Over 96% responded that they were supportive of our recycling initiatives. In total 59% of residents stated that they were in support of the proposal to move to alternate weekly collections.

As a result, the Council has approved the proposal to move to alternate weekly collections in 2012. The Council has also approved further proposals which include changing collection routes and working practices, including compressing the working week into four days rather than five, making collections more efficient, using fewer vehicles and reducing disruptions caused by Bank Holidays.

Calendars showing the new collection dates and further information will be sent to all households affected by the changes in February 2012.

For more information on the changes, please visit the Council's recycling webpage, www.qateshead.gov.uk/recycle or phone 0191 433 7000.